

Ketjen Quality, Health, Safety, Security, and Environmental Policy Statement

HEALTH, SAFETY AND SECURITY

We are deeply committed to the well-being of all affected by our activities. Our goal is to maintain an incident-free, secure and healthy workspace for all. As a company and as individuals, we take responsibility for occupational safety, security, and process safety and are committed to ensuring that we cause no harm to ourselves, our co-workers or the communities in which we operate. Conducting business in a safe, secure and environmentally responsible manner is our ethical responsibility, and we comply with all applicable legal requirements and company policies and procedures. We ensure our employees have the necessary understanding, education, expertise and training to perform tasks in a safe and environmentally responsible manner. Each of us is empowered to elevate any health, safety, or security issues to the appropriate level to ensure resolution through proper focus and resources. No one will undertake any task unless it can be done in a safe and environmentally responsible manner, and, where necessary, we discontinue operations to take corrective actions and improve conditions before they lead to incidents.

ENVIRONMENTAL AND PRODUCT STEWARDSHIP

It is our obligation and privilege to protect and preserve the environment. All of us, from business development to line management, pursue opportunities to reduce our environmental impact and mitigate our emissions by efficient management of energy, resources and water usage. We consider safety and environmental impact of our processes and products throughout the entire life cycle, including inception, design, development, manufacturing, storage, transportation, distribution, marketing, use and disposal. We continually search for innovative and sustainable ways to develop solutions that meet environmental and societal needs today and for generations to come. We invest in our facilities to promote enhanced processes and quality, and ensure a positive health, safety, security and environmental impact for all our neighbors.

QUALITY

Quality in our products, our work processes, and our management systems is integral to Ketjen's business practices. We create products that enhance our customer's processes to drive efficiency and performance, and our world-class team prioritizes responsiveness to customer's concerns in the ordering, production, delivery, and successful use of our products and services. We strive to meet and exceed our customers' expectations through a commitment to continuously review and improve the performance of our people, processes, and products through effective quality management systems, with an aim to enhance customer satisfaction.